

Local Intellectual and Developmental Disability Authority: Targeted Case Management Role

Individuals with intellectual and developmental disabilities (IDD) have distinct, lifelong needs that require individualized supports. Picture someone you know with Autism, cerebral palsy, or a disability that affects the person’s intellectual functioning. You have probably observed times where the person was very successful in school, at a job, or at a community activity and times when the person struggled. Often, the difference between a good and bad outcome is the level of support and engagement the person receives from the community. That’s where Local Intellectual and Developmental Disability Authority (LIDDA) case managers make a difference in people’s lives.

A LIDDA case manager from the individual’s own local community works directly with the individual on an on-going basis to ensure the individual receives needed medical, social, educational, and other supports. Services provided by LIDDA case managers are defined by federal and state policy as Targeted Case Management (TCM). Services are comprehensive, individualized, and provided at a frequency and intensity necessary to achieve a high quality of life and community participation.

LIDDA Case Management Services

- Crisis prevention & management
- Monitoring
- Assessment
- Service planning & coordination

The local IDD case management role is person-centered, not program centered, and is provided to individuals regardless of insurance or payer source. The typical caseload is 40 individuals for each LIDDA case manager, allowing case managers to develop personal relationships with each individual. Face-to-face visits with the individual are required at least once every 90 days, but the average number of face-to-face visits with the individual was 11.27 in FY 2015.

FY 2015 LIDDA TCM Contacts

Unduplicated Count of Consumers	45,381
Average Contact (Consumer+Collateral) per Year	30.33
Average Contacts with Consumer Per Year	13.78
Average Face-to-Face Contacts with Consumer Per Year	11.27
Average Collateral Only Contacts per Year	16.55

Note: Unless otherwise noted, contacts represent face-to-face, telephone and televideo.

In addition to conducting face-to-face visits with the individual, a case manager makes other collateral contacts on the individual’s behalf to the individual’s legally authorized representative (a parent or guardian), family, providers, non-Medicaid resources and others in the community. These contacts take place in homes, job sites, hospitals, jails, nursing facilities, clinics, schools, day programs and state facilities.

A LIDDA case manager looks at all aspects of the individual, strengths and weaknesses, likes and dislikes, wants and needs, and gathers information about medical, behavioral and psychiatric diagnoses and conditions that contribute to what is important for the person to be safe and healthy and what is important to the person’s happiness and quality of life.