

## UM/QM Manager

**DATE POSTED:** 3/10/17

**POSITION TITLE:** Utilization/Quality Manager

**SALARY RANGE:** \$63,000 - \$70,000

**DURATION** Full time

**POSITIONS AVAILABLE:** 1

**GENERAL DESCRIPTION:** The position is responsible for development, implementation, and consistent application of the Behavioral Healthcare Division Utilization Management program and processes including Medicaid program planning and policy development. The position will provide direct supervision to the Intake/Eligibility staff and the Quality Management/Project Coordinator for the Behavioral Healthcare Division. The position will report directly to the Director of Behavioral Healthcare Services. The primary function of the position is utilization management, conducting utilization review, granting and denying authorizations for all Behavioral Healthcare Levels of Care as per HHSC/DSHS utilization management guidelines and Medicaid guidelines. The position will monitor service delivery and outcomes to ensure that services are appropriately utilized. The position will manage, evaluate, and trend large amounts of complex, clinical data and report to the Utilization Management Committee. The position will also chair this committee. This position will provide oversight for continuous quality improvement activities including but not limited to the Quality Management Plan. The position will perform other duties as assigned by the Director of Behavioral Healthcare Services. Works a 40 hour work week, Monday through Friday with exceptions to meet program needs. Some travel may be required. Responsible and accountable for adherence to and promotion of the compliance program.

### REQUIRED QUALIFICATIONS:

- Bachelor's Degree in a relevant field
- Minimum five years experience in direct care of individuals with a serious mental illness and/or children and youth with serious emotional disturbances, which may include experience in an acute care or crisis setting
- One year experience in program oversight of mental healthcare services
- Experience should include implementation of Utilization Management policies, procedures, and protocols for mental health services, and at least one year's experience supervising mental health providers
- Must have working knowledge of Microsoft Office

### PREFERRED QUALIFICATIONS:

- One year experience directly supervising employees

---

**LICENSE/REGISTRATION REQUIRED:** Yes

**TRAVEL REQUIRED:** Yes

### TYPE OF LICENSE:

- RN, RN-APN, PA, PhD Psychologist, LCSW (LMSW-ACP), LPC, or LMFT licensed in the state of Texas
- Valid Texas Driver's License in good standing

**JOB RELATED PHYSICAL REQUIREMENTS:** Standard requirements

Please apply at:

[www.texanacenter.com](http://www.texanacenter.com)