

# Diversion Center Program Manager

Georgetown, TX



## Description

Under the supervision of the Director of Crisis Services, the Program Manager is a member of the Williamson County Crisis Team, supporting the 24/7 operations of the Diversion Center. This position will provide crisis intervention and crisis follow up and relapse prevention services. The Program Manager provides daily operations leadership and clinical supervision of the team, which assists in providing crisis intervention, crisis triage, de-escalation, connections to other treatment settings and crisis treatment plan. This position will be able to partner with law enforcement, the medical community, families, and hospitals in a collaborative effort to assist persons in crisis. The individual must possess strong knowledge of the principles, methods, techniques, and practices of working with individuals experiencing a behavioral health, substance use, Intellectual and Development Disabilities, or co-occurring needs, and have the ability to communicate effectively with diverse cultures and socio-economic populations. Must have skills and experience using integrated computer database programs to access files and document treatment services and the ability to organize and prioritize work assignments. This position requires a flexible workday and ability to work both independently and collaboratively.

Additionally, if qualified, the position may also serve to support safety officer duties for the agency. This position is primarily responsible for leading and facilitating all safety activities at BTCS including:

- Oversight and facilitation of the safety committee
- Assures the timely completion of drills and environmental reviews, including follow-up
- Providing consultation to directors/supervisors on safety-related protocols and new program implementation
- Two-way communication during safety-related events
- Debriefing with staff after safety-related incidents

BTCS Values our team members and believes it is important to reward and compensate our team members for their contribution to our success. BTCS offers competitive salaries, an excellent benefits package and generous leave accruals.

- Medical Insurance through Blue Cross Blue Shield\*
- Dental Insurance through Dental Select\*
- Vision Insurance through Blue Cross Blue Shield\*
- Prescription Plan through Blue Cross Blue Shield\*
- Flexible Spending Accounts
- Retirement Plans (401A, 457/403(b); we offer a 7% match to employee contributions)
- Life Insurance through Dearborn National
- Family and Medical Leave
- Employee Assistance Program
- Professional Development
- Employee Referral Awards
- Licensure Supervision
- Licensure Renewal Fee Reimbursement
- Public Service Loan Forgiveness Programs
- Educational Leave
- Competitive Pay Differentials

*\*Medical, Dental, Vision, and Prescription Plan coverage for employees and eligible dependents begins on the first day of the month following 60 days of employment.*

## Qualifications

### **Minimum Qualifications:**

- Master's Degree Required.
- Minimum of three years crisis experience, two years supervisory experience.
- Must have excellent oral and written communication skills. Must have a valid Texas Driver's License.
- Must have skills and experience using integrated computer database programs to access files and document treatment services and the ability to organize and prioritize work assignments.

**Preferred Qualifications:**

- Bilingual in Spanish
- Licensure as LCSW, LPC, LMFT, BCBA or LCDC
- Safety Officer or similar duties and experience
- First Responder background
- Critical Incident Stress Management training
- Disaster Response training

## Salary

\$78,000 - \$90,000/year (\$37.50 - \$43.27/hr)

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