

# Overcoming Tragedy

## Community Centers' Role in Family Resiliency

### Presented by

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Camino Real Community Services

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Family Resiliency Center of the Permian Basin

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Director of Innovative & Special Projects  
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**Danielle Sneed, LPC**  
Deputy Clinical Officer, LifePath Systems  
The Center For Healing

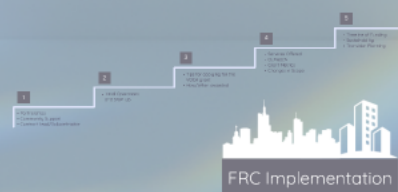
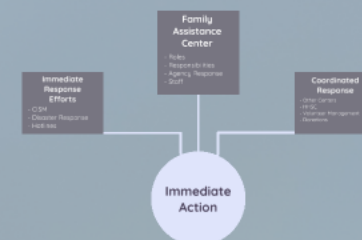
**Rene Hurtado**  
Chief of Staff, Emergency Health Network  
El Paso United Family Resiliency Center

### Learning Objectives

Objective 1	Objective 2	Objective 3
Explain the purpose of a Family Resiliency Center and different roles a Center may have.	Compare service delivery insights and lessons learned from multiple Centers who participated in the development of a FRC following a community tragedy.	Identify local, state, and federal partnerships in the development of a Family Resiliency Center.



A Resiliency Center provides a safe and supportive healing environment for individuals and families impacted by a community tragedy.



### Consideration for Ongoing Operations

- Funding
- Community Response
- Transition/Phase Out



### Overall Lessons Learned

- ⚡ Start building relationships
- ⚡ Disaster preparation trainings
- ⚡ Understand volunteer and donation management
- ⚡ Ensure ongoing support for your staff
- ⚡ Recovery is a long-term, multifaceted process
- ⚡ Be willing to pivot



### Contact us



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## Community Centers' Role in Family Resiliency

Participants seeking continuing education credits are required to check in.

**Check-in Code: 4003**

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# Learning Objectives

## Objective 1

Explain the purpose of a Family Resiliency Center and different roles a Center may have.

## Objective 2

Compare service delivery, insights, and lessons learned from multiple Centers who participated in the development of a FRC following a community tragedy.

## Objective 3

Identify local, state, and federal partnerships in the development of a Family Resiliency Center.





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A Resiliency Center provides a safe and supportive healing environment for individuals and families impacted by a community tragedy.



November 5, 2017  
Sutherland Springs, TX.  
A gunman opened fire  
on a service at the First  
Baptist Church, killing 26  
and injuring 20 others.



May 18, 2018  
Santa Fe High School  
Galveston, TX.  
A student shot and killed  
10 individuals and  
wounded 13.

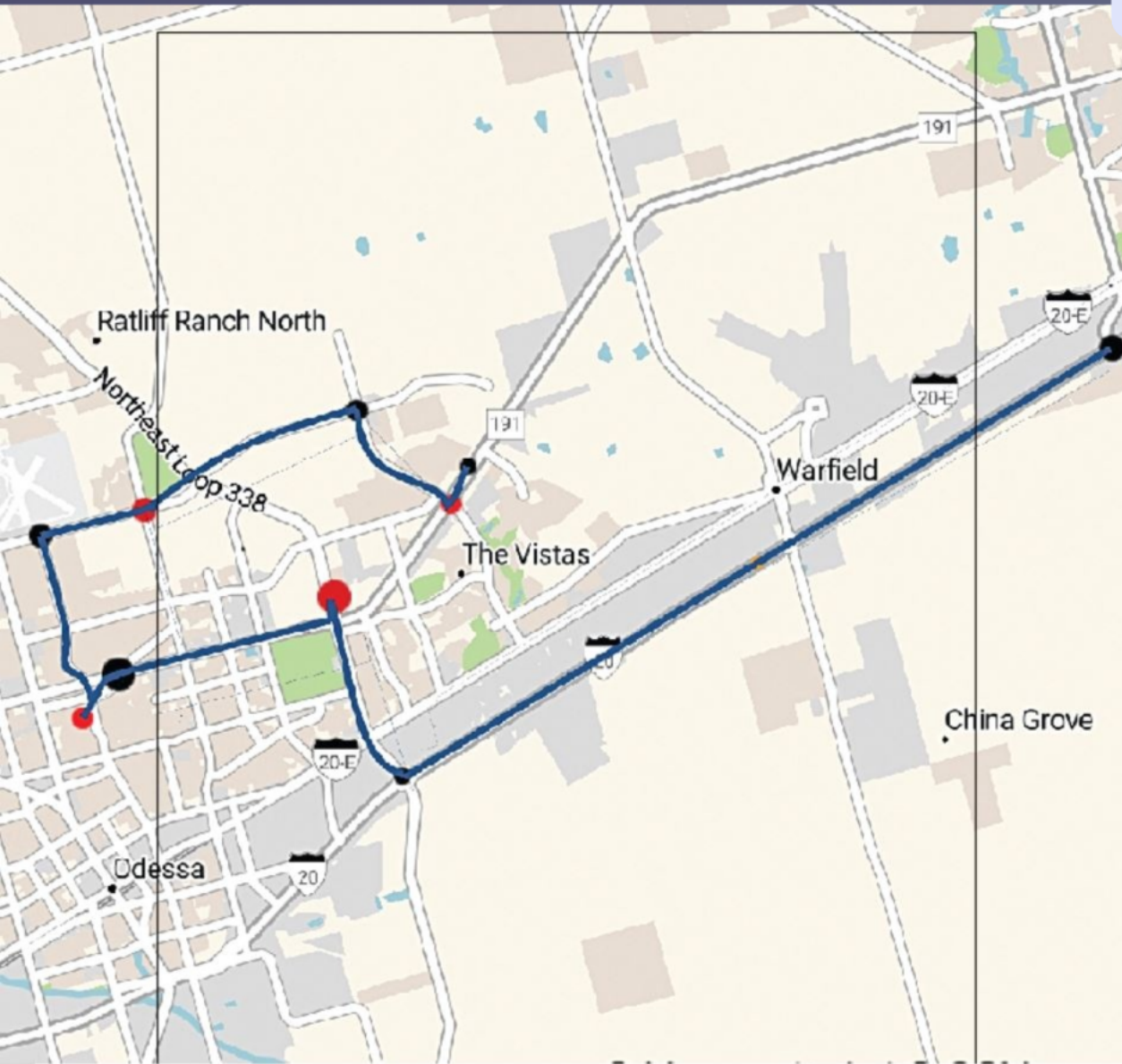




August 3, 2019

El Paso, TX.

An armed gunman opened fire into one of the busiest Walmarts in El Paso, killing 22 and injuring 24 others.



August 31, 2019  
Midland/Odessa, TX.  
A Shooting spree  
through multiple towns. 7  
were killed (plus the  
shooter) and 25 others  
injured.





May 6, 2023

Allen Premium Outlet Mall,  
Allen, TX.

A single shooter left 5  
adults (plus the shooter)  
and 3 children dead,  
with 7 others injured.





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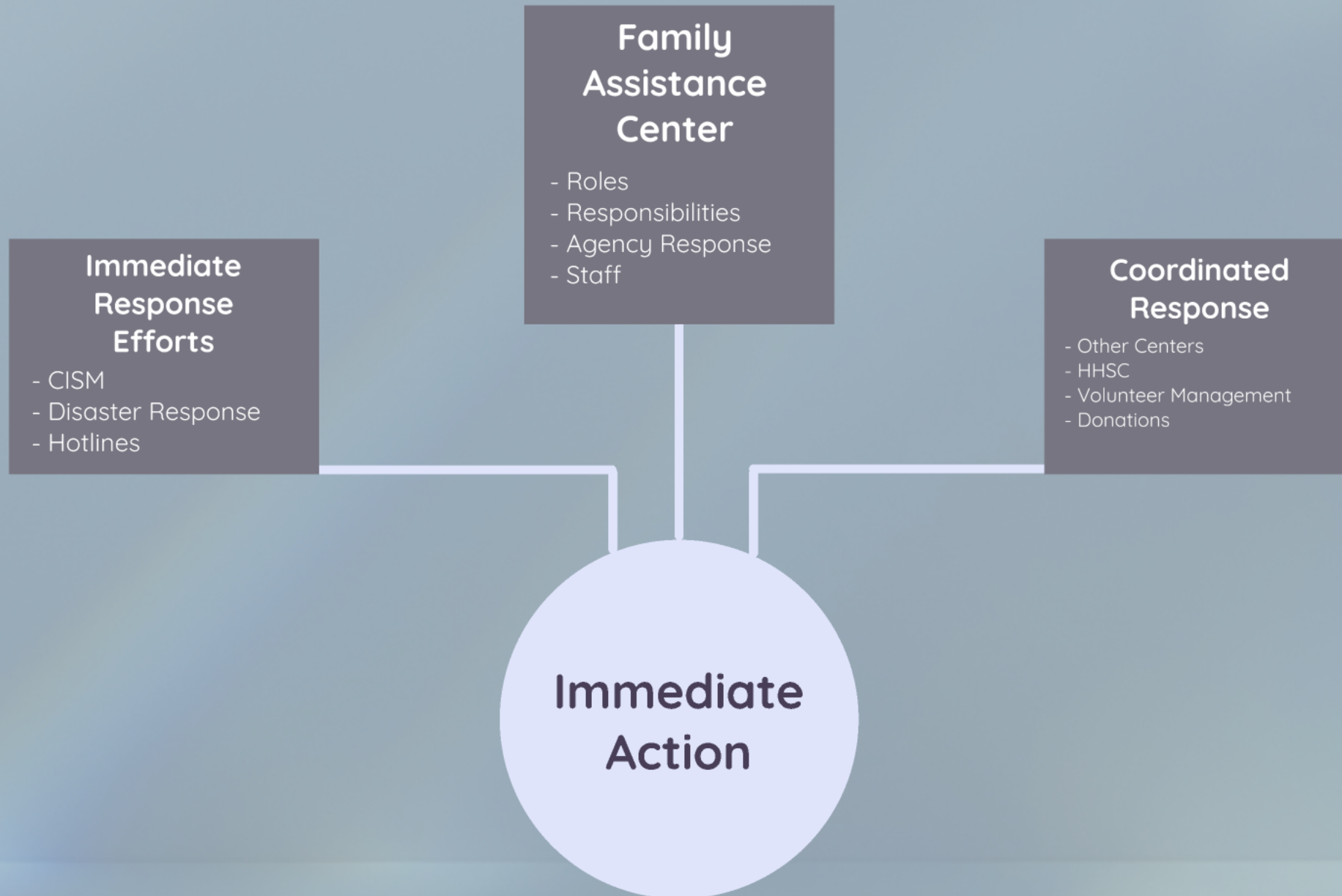
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# Immediate Response Efforts

- CISM
- Disaster Response
- Hotlines



# Family Assistance Center

- Roles
- Responsibilities
- Agency Response
- Staff

# Coordinated Response

- Other Centers
- HHSC
- Volunteer Management
- Donations

## Community Restoration and Recovery Center



Floresville, TX

## El Paso United

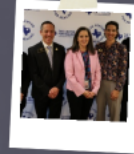


Mabel Huerfano  
Director



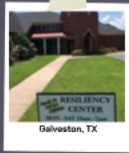
El Paso, TX

## The Center For Healing



McKinney, TX

## Gulf Coast Center

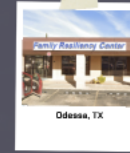


Galveston, TX



# Physical Location

## Family Resiliency Center of the Permian Basin



Odessa, TX





# Community Restoration and Recovery Center



Floresville, TX



# El Paso United



**Idalhi Huizar-Mendoza**  
Director



**El Paso, TX**

# The Center For Healing



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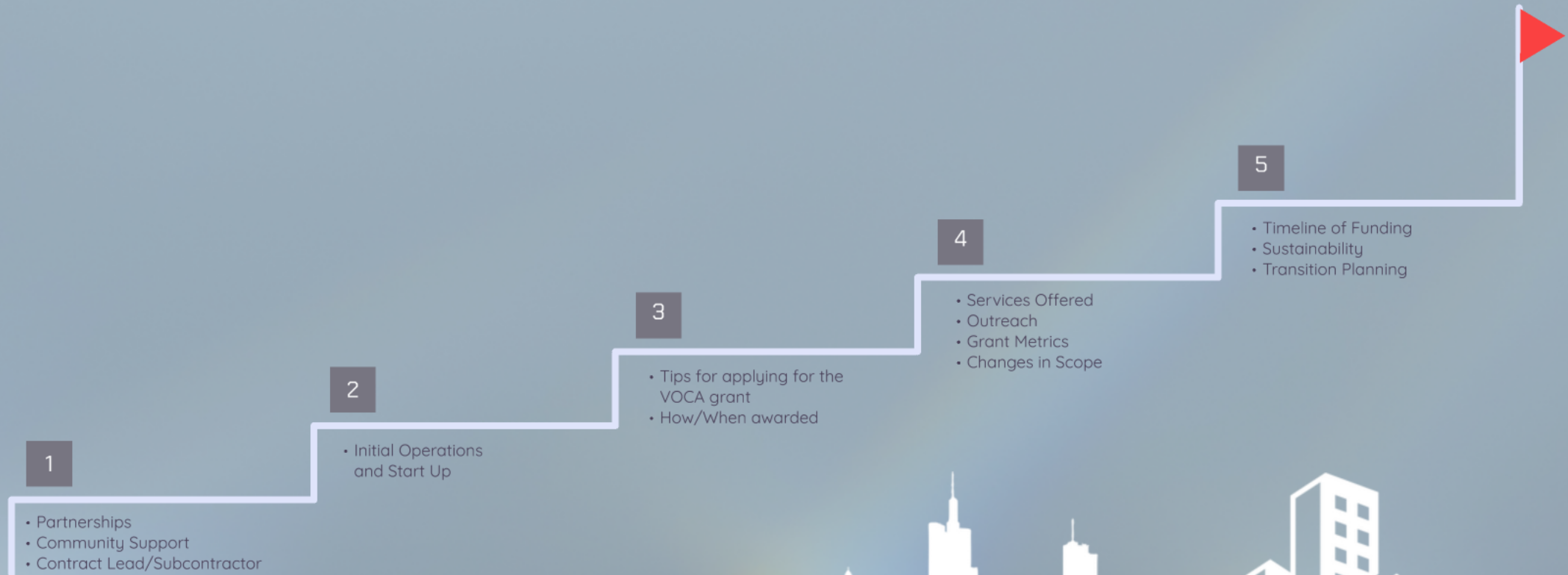
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# Family Resiliency Center of the Permian Basin



Odessa, TX



# FRC Implementation



1

- Partnerships
- Community Support
- Contract Lead/Subcontractor

## 2

- Initial Operations and Start Up

# 3

- Tips for applying for the VOCA grant
- How/When awarded



# 4

- Services Offered
- Outreach
- Grant Metrics
- Changes in Scope

# 5

- Timeline of Funding
- Sustainability
- Transition Planning

# Consideration for Ongoing Operations

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- Community Response
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# Overall Lessons Learned



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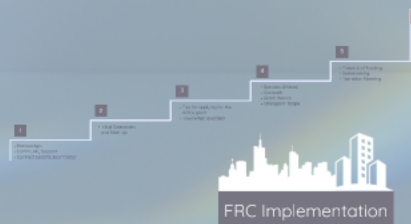
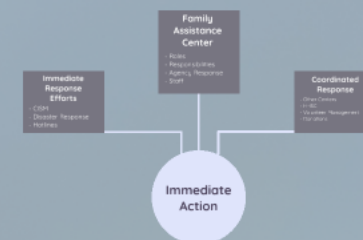
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