

Data-Driven Approaches to Engaging Medically Disenfranchised Populations

Please rate your achievement of the learning objective:

	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor	Total
Outline a data-driven approach to improve problem solving and service performance for medically disenfranchised members of a Local Mental Health Authority's patient population.	32	6	1	0	0	39
Describe how strategic partnerships with local academic institutions and regional entities can support data collection, analysis, and application of findings to improve access to mental health services and quality of care.	29	5	5	0	0	39

Please rate the presenter's competence and effectiveness:

	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor	Total
Dr. Shawna Scully	34	3	2	0	0	39

As a result of attending this event, what new skills or idea will you implement into your job or practice within the next six months?	I will look at data more often.
	utilize data to create performance improvements
	Working towards expanding data and research efforts internally and with partners. Locating access PHIX
	Assessments
	Some ideas about gathering data to improve services.
	encouraging staff to ask more about reason for no shows when looking at data also review mode
	Start using the SBAR.
	I learned a lot from this presentation. I loved her approach on recognizing the non-verbal cues in clients with IDD.

	I will improve my ability to clarify my staffs job duties and make their team aware of those duties.
	Increase knowledge in data collection that will help interdisciplinary team
	Make sure in our data reporting meetings we are measuring what we should that is really getting to what we want to measure.
	Increase in knowledge of data collection to help the interdisciplinary team
	Very informative
	SBAR technique to improve clear communication between interdisciplinary team.
	I feel empowered to ask more questions and run data on engagement for our outpatient clinic and community based services.
	she was great.
	Survey methodology for data with questionnaires.
	Will do chart reviews of people with IDD who have ER visits to see what hospital reports reason for visit is and provide education/support/follow up as appropriate.
	good ideas about gathering data and how it mat help
	Analysis data to help drive new PI projects
	Ask questions
	A lot of new skills! The topic taught me how to look at the bigger picture
	Need to analyze the data.
	Learned loads
	I love your passion. You're such a great reminder of the gifts God gives us and the need to function as a body. Awesome job!
	Look at the data carefully
	engage different stakeholders' feedback and perspectives in exploratory analysis of data to inform performance improvement proceses
	Asking myself what we need to research and collect data on
	I will let data drive most of my patient interaction here forward.
	Better communication between correction facility and local mental health to better assist clients that are incarcerated
	Will incorporate using the SRAB MODEL .

	SBAR
	Excellent program
	Very interesting presentation!
	Collect better data on the right things!
	Great approach
	Use data for quality improvement

Did you perceive any conflict of interest (i.e. commercial support, produce endorsement, or unannounced off-label product use) during the presentation?	0
If "yes" to the question above, please describe conflict of interest perceived:	0
What topics would you like to see presented at future events?	How to be a strong leader in changing times.
	public campaign
	How other centers operate data teams, leveraging partners, measuring outcomes outside of state outcomes more like this
	More on individuals with dual diagnoses.
	follow up on the current studies with no show rate with vet, and the Sud population
	Co-occurring (MH & IDD), trauma-informed care
	Is anyone tracking data on traumatic events that first responders are experiencing?
	More engagement training
	Correctional topics
	How to engage people in multiple crises who do not want outpatient services but choose only crisis care because do not want psych meds or to receive SUD TX.
	Correctional topics
	Sharing best practices for gathering data.
	More data driven presentations for outpatient care.

	Ways to minimize staff burnout for rural providers
	data
	Actual plan creation for any of the topics.
	Statistics about cultural barriers to seeking mental health services.
	Follow up from ER visit study
	Dallas diagnosed.
	Most technology and data
	IDD involvement with law enforcement
	More topics like this
	How she organizes data? Any software she prefers
	Child centered topics
	more data informed strategies that can be taken back to our centers as actionable items
	How to reach unreached or under-reached populations
	Personality Disorders and treatment
	Similar topics pertaining to jail
	How to improve client satisfaction by using your clients rights department and QM department together
	Psychopharmacology
	Any other projects worked on
	Project planning steps to analytic analysis
	Psycho pharmacology