Overall Conference Evaluation

| GENERAL EVENT - Please indicate your le | evel of agreement with the following statement: |
|---|---|
|---|---|

| | 5 - Strongly Agree | 4 - Agree | 3 - Neither Agree nor Disagree | 2 - Disagree | 1 - Strongly Disagree | Total |
|---|--------------------|-----------|--------------------------------|--------------|-----------------------|-------|
| Overall, this conference met my needs and expectations. | 179 | 157 | 18 | 12 | 2 | 368 |
| The program topics selected were relevant to my needs. | 174 | 155 | 26 | 13 | 0 | 368 |
| The speakers were informative and kept my attention. | 182 | 163 | 18 | 5 | 0 | 368 |
| The city of San Antonio was a good location for the conference. | 217 | 119 | 26 | 5 | 1 | 368 |
| The facility selection (Grand Hyatt San Antonio) was good. | 205 | 124 | 22 | 15 | 2 | 368 |

EXHIBITS - Please indicate your level of agreement with the following statement:

| | 5 - Strongly Agree | 4 - Agree | 3 - Neither Agree nor Disagree | 2 - Disagree | 1 - Strongly Disagree | Total |
|--|--------------------|-----------|--------------------------------|--------------|-----------------------|-------|
| The show hours allowed | | | | | | |
| enough time to visit each exhibitor. | 147 | 148 | 54 | 19 | 0 | 368 |
| | | | | | | |
| The exhibiting companies met my expectations. | 138 | 150 | 78 | 2 | 0 | 368 |
| The lunch worked well with the show. | 122 | 152 | 63 | 24 | 7 | 368 |
| The exhibit materials handed out to participants will be beneficial. | 145 | 163 | 57 | 3 | 0 | 368 |

| Overall Program Comments or | Bluebonnet is doing such a great job. |
|-----------------------------|--|
| Suggestions: | This presentation was great and |
| | inspiring! |
| | It was a good conference. |
| | Great conference |
| | Very heavy focus on IDD / AI. The center |
| | facilities were okay but the temperature |
| | / bathroom cleanliness were lacking. I |
| | appreciate the amount of work involved. |
| | Jackie and the team worked hard. |
| | good |
| | This was my favorite Texas Council |
| | conference to date and I've attended |
| | 10 or so. The stand-out session for me |
| | was Boys in the Bunkhouse. |
| | Please make awards at the end of the |
| | conference so that it doesn't take away |
| | time from speakers and attendees. |
| | I really enjoyed this conference and look |
| | forward to next year |
| | Dates were horrible. M-W was bad. |
| | the CEU on the app was a little |
| | confusing at first. but you had staff that |
| | were very informative and helpful with |
| | this. |

| This year's conference was evaluant |
|---|
| This year's conference was excellent. |
| The topics were relevant and timely with |
| outstanding presenters. I would |
| recommend that workshops be timed to |
| 50 minutes or an hour to include more |
| content. |
| I would like to see more ceus offered for |
| social work and ethics |
| I would like to see more ceus offered for |
| social work and ethics |
| Elevators weren't working well. |
| Great program!! Thank you. Informative. |
| Got ideas to improve client care and |
| access to care. Al session was |
| informative. |
| The food was not good and the food |
| setup was terrible |
| The temperature was extremely cold and |
| food was not diary options! |
| I really enjoyed the policy and legislative |
| topics. I think it is unfortunate these are |
| not made available to LCDC's and peers |
| as CEU's. My only suggestion would be |
| to open that as an option. |
| The hotel elevator was a constant line, |
| The lunch was crowded and just deli |
| meats. Perhaps cut that expense and go |
| back to lunch on your own. |
| Wonderful |
| suggest having the conference on a |
| Wednesday thru Friday instead. Also, |
| more variety in sessions. |
| Excellent Conference |
| 1.5 hours was too long. One hour |
| sessions might be more beneficial. |
| More time from Tuesday Al speaker. |
| Designate tables at lunch (leaving |
| presentation early to get a seat, or those |
| who aren't there with a large group |
| looking for a place). Better than Houston |
| Galleria. |
| |

| General sessions never have enough |
|--|
| chairs. Poor timing with holidays and |
| prefer the end of week. |
| I loved the conference! I would suggest |
| having a few more speakers geared |
| toward child & adolescent |
| programming. |
| I learned a lot of good information that I |
| didn't have before about some of our |
| programs. I had trouble finding breakout |
| sessions geared toward relevant info for |
| purchasing or contract mgmt. |
| It was a good conference. |
| Wonderful time at my first conference! |
| Would love to see more breakout |
| sessions for the kiddos! |
| So well done, as usual. The only issue I |
| had was having to guess what the |
| check-in code was because it wasn't |
| always shared by the presenter. Grateful |
| there was a CE table to resolve issues |
| quickly. |
| Great show. Not a fan of Monday to |
| Wednesday. Great speakers and timely |
| topics. |
| good selections of topics and |
| presenters. screens.in small rooms not |
| positioned well. |
| Wonderful cause. Thanks for all you do! |
| Great conference this year! Thank you! |
| Reduce breakout sessions to 60 mins to |
| |
| allow for more speakers. it was fun. |
| |
| Should not be on Father's Day for travel. |
| Should not have been on 19 June 2024. |
| You needed to have more workshops for |
| |
| Exhibits should stay til noon on last day |
| Wonderful conference! I think the |
| amount of individuals and the |
| inundation of the elevators was a |
| problem for most. |

| This was my first Council meeting and I was very impressed and will actively encourage other trustees of AACOG and HCMHDD to attend. It will not be my last time. |
|---|
| The venue and presentations worked well but the app is awful and needs improvement. |
| All and all a very informative conference. Special thanks to Texas Council. My suggestion is to have more portable microphones or better sound system so everyone can hear the presenters. great experience overall! |
| Broat experience everally |
| Lunch was poorly arranged leaving us with very limited options. The food had been sitting out for well over an hour and the seats taken by the time the presentation was over. |
| Look forward to getting the slide decks. |
| Particularly enjoyed overview of legislative and political issues-great overview for newbie to Texas! |
| Wednesday morning was too long. I enjoyed all the speakers but sitting that long was tough. I recommend breaking it up some. Other than that morning the programming was very accommodating. |
| Great programs and presentations. Budget Review and Challenges always informative. |
| GREAT Conference |
| First time going and enjoyed it. |
| Good conference. There's too many |
| options at the same time, and great topics |
| There were not enough tables for lunch |
| Great topics!! |
| The conference was great. Would have liked to see more IDD related break out sessions. |

| continuing education was not offered for |
|--|
| aseminars where it might be relevant |
| and important |
| My first TX Council Conference did not |
| disappoint. I was a presenter and felt |
| like I had everything I needed to have a |
| great experience. |
| Hotel choice could be improved by |
| taking into consideration if we have |
| access to use the stairs . This will allow |
| shorter waits at the elevators . |
| Boys in the Bunkhouse was amazing! |
| Boys in the Bunkhouse was amazing! |
| San Antonio was too expensive. |
| The conference was well organized. The |
| topics and speakers were excellent. I |
| was very impressed with the MHFA |
| workgroup meeting. They put on a great |
| show; very interactive, engaging and |
| informative. |
| Great conference as always |
| Very crowded. Not enough seating. I |
| recommend you use the app for the |
| entire conference so people can pre |
| register for breakout sessions, you can |
| see which are popular and have enough |
| seating. |
| I would've liked to have the session |
| times broken up so I could've attended |
| more sessions. Allow MHPS/RSPS CEUs |
| for more sessions. Allow peers to |
| speak/present at sessions. |
| Not sue |
| Many of the participants statewide were |
| interactive and shared their experiences |
| with the vendors. Overall speakers were |
| informative and resourceful. |
| This conference was so informative and I |
| enjoyed it |
| Less opinion more facts |
| Overall pleased |
| Overall pleased |

| Eventioned by the Terrer Onum ail Ctoff |
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| Excellent work by the Texas Council Staff |
| - and sending appreciation for our host, |
| CHCS. |
| Speakers need to adhere to time limits. |
| Would be nice to have some speakers |
| from rural and smaller community |
| centers. |
| Great conference! |
| Great event planning! Hotel itself didn't |
| seem prepared to handle the size of the |
| group (AC issues, elevator trouble) |
| Gret conference |
| the political roundtable was the only |
| topic that did not seem helpful. Perhaps |
| having this when there is not an active |
| legislative session, is not the best |
| choice. |
| fabulous |
| Great conference! |
| We weren't able to eat lunch because |
| there were no seats, food was sitting |
| out, and some people left the speaker |
| early to lunch to get spots early |
| This was an awesome conference. One |
| of the things that would be great to |
| highlight, would be collaboration from |
| micro to macro. |
| Great |
| Great theme very focused on telling |
| story. |
| was very beneficial for our program in |
| Tyler Tx can't wait to share |
| Very good. In some of the sessions at the |
| back of the room it was hard to hear and |
| read the screen. |
| I did not get credit for some sessions I |
| did attend. Improvements here could be |
| assuring the code is prompted by the |
| ushers with a sign during the check-in |
| time. |
| Speaker had to skip through the material |
| because too much time was spent with |
| nominations. The video of nominations |
| nominations. The video of nominations |

| could be playing during the lunch. Then |
|--|
| the awards held right after the lunch. |
| The schedule and set up for sessions |
| was great. |
| I thought is was great, and really |
| appreciate the level of detail and |
| attention that went into it. |
| Would have benefited more with better |
| topics that met my needs. |
| Lunch set up in a different area not |
| accessed by participants until time. |
| More user friendly app. |
| Overall it was great! |
| Greatly enjoyed meeting with colleagues |
| across the state and exchanging |
| strategies and ideas. |
| Another good conference from the Texas |
| Council. I will specifically call out the |
| event app. It was very good! |
| There needs to be more breakout |
| sessions applicable to HR. Additionally, |
| these sessions should be available for |
| HRCI and SHRM credits. |
| The facility was nice but challenging in |
| terms of costs for parking, food options, |
| etc. for attendees following GSA rates. |
| Limited seating in presentations |
| resulted in being unable to attend |
| sessions. |
| Please consider changing the dates to |
| EXCLUDE June 19th being a day of the |
| conference or a travel day! |
| Thank you so much for having this event. |
| Great speakers and location! Love when |
| it's in San Antonio |
| Overall, I think the conference was |
| organized and presented well. |
| Very informative topics and speakers |
| Disappointed the conference was held |
| on federal holiday. |
| Meals were a disappointment. Some |
| people have more restrictive diets. |
| Lunch sitting on the tables for periods of |
| Lunch sitting on the tables for periods of |

| time exposed is not an ideal situation. It |
|--|
| was hard to find an available lunch |
| plate. |
| Good |
| Navigating the carpet was challenging |
| for me while using my manual |
| wheelchair. |
| great conference agenda |
| Great conference, thank you! |
| Great conference, great location - great |
| opportunities to network |
| Great conference |
| It would have been great to receive |
| written material on the presentations. |
| Great job overall |
| Enjoyed the conference and the food in |
| San Antonio. |
| The parking was to expensive |
| I loved it |
| This was my first conference for Texas |
| Council, and I enjoyed it and learned a |
| lot. |
| plan better for the opening of the |
| conference. The chairs are too close |
| together and there is not enough room |
| for all to attend. |
| The main meeting area was frequently |
| uncomfortably cold. If you are going to |
| turn down the thermostat that far, |
| please remind us to bring jackets. |
| I really enjoyed the conference, I saw |
| some familiar faces and some new |
| faces. I attended a couple of session I |
| got the code but my app wouldn't work |
| codes 1001 & 1002 |
| One room for lunch tables & one for |
| exhibits. More CEU's for LPC, SW types |
| to include ethics. |
| Overall, it was a great experience. |
| We need hands on workshops - walk |
| through the new death reporting |
| process, case studies on complex client |
| |
| mgmt, etc |

| would like for the general sessions to be |
|---|
| able to provide CEUs |
| some rooms were very hot |
| Great keynote speakers |
| Great explanation of TST and COS |
| services. |
| there should be a overflow room with |
| screens for when the general session |
| rooms run out of space to eliminate |
| standing |
| Good conference, thank you. |
| This was my first time attending this |
| conference. I enjoyed it very much. The |
| topics were informative and useful. |
| Many sessions did not apply to |
| therapists. Great ideas but discouraging |
| as East Texas lacks funding; programs |
| currently out of reach, more relevant to |
| urban areas with resources. |
| Everything was nice |
| app glitch ingredient alot, but everything |
| else great |
| This was on the whole a well organized |
| and attended conference and looking |
| forward to all other future conferences . |
| Thanks again for the effort is putting this |
| together. |
| The change to longer breakout sessions |
| was a bad choice. There was overall |
| less sessions that were relevant to my |
| position in the center. |
| very well run conference. the Sheriff, Lee |
| Johnson, and Dannette Castle were |
| awesome. loved the band! |
| Great speakers |
| Very good conference. The conference |
| focused on the future of service |
| provision and I feel that I learned a great |
| deal of information to take back to my |
| agency. |
| For HHSC presenters, please ensure |
| there is adequate space for attendees - |
| It would be e good to have exhibitors |

| | open the day of the conference |
|-----------------------------------|---|
| | (Monday) |
| | (Monday) |
| | It would have been helpful to have the |
| | Peer Conference during the pre- |
| | - . |
| | conference events due to scheduling |
| | and travel. |
| | Good conference overall. |
| | Great conference. Please find a better |
| | way for booking hotels |
| | Thank you! |
| | Liked a the program that has been put |
| | together and would like to incorporate |
| | into our service area |
| | not a variety of topics |
| | facility did not always accommodate |
| | large crowds |
| | QR situation was stressful |
| | not a variety of topics |
| | facility did not always accommodate |
| | large crowds |
| | - |
| | QR situation was stressful |
| | Conference was excellent! |
| | I really enjoyed the conference and |
| | networking with others. I look forward to |
| | next year! |
| | Loved it! The lunch plates on the table- |
| | "grab one of you can" was different. |
| | The elevator experience was |
| | challenging. The speakers, format, |
| | presentations were great! |
| | Really enjoyed conference overall and AI |
| | session. Looking forward to more |
| | innovative sessions! |
| | Thank you for NOT having a DEI speaker. |
| | Last year and the year before with the |
| | same speaker was unnecessary and |
| | personally aggravating!! |
| | Polooliadi applatatilipu |
| Topic Suggestions for Next Year's | Psychopharmacology - best practices. |
| Conference: | |
| Comerence. | Multipustamia thorsau |
| | Multisystemic therapy What centers have done that is |
| | |

| au a a a a fuil |
|---|
| successful. |
| "How to" create and start new programs. |
| Finding creative ways to house clients |
| maybe |
| Actually topics that are relevant and |
| officer more than 3 CEU a day. |
| Better lunch options |
| Need a good speaker on day one. More |
| room for food all parts should count |
| for ceus |
| More outpatient commitment topics. |
| The one from this conference filled up |
| fast. Highly recommend other topics |
| such as the OCR program. Even RTC as |
| well. |
| Mental health laws |
| Ways to reduce no show. |
| Work flow and system/ technology that |
| can improve efficiency. |
| More communications, PR, advocacy |
| and stakeholder stewardship |
| More in depth clinical treatment topics, |
| such as in depth sessions on cognitive |
| adaptive training, cognitive processing |
| therapy etc. |
| |
| Have a session track for |
| physicians/medical directors and DON. |
| Grant panel could be for next year too as |
| match and other topics would be good |
| for grant writers and finance people - |
| and trustees to learn about changings in |
| grant arena . |
| Wednesday thru Friday instead. |
| Managed care in behavioral health - |
| Alternative Payment Methodology |
| Something in Central Texas, Waco area. |
| AI |
| Focus on specific roles (like the BHHP |
| this year) |
| ····· , · ·· , |
| |

| More topics for admin, accounting, QM, HR |
|---|
| |
| Can Austin be explored as a future location? |
| More AI. CSUand continuity of care. meeingt productivity requirements, Nursing roles in lmha |
| Contract Management or how other centers' purchasing departments work for the LMHA. |
| More kid geared topics Clinician-peer positive communication More on severely sick patients that deal with psychosis and are in the community. |
| How to prepare for and participate in the OIG audit |
| Billing for SDOH screenings and care coordination (Medicare specifically) more AI updates. more Fed & State |
| CCBHC integration discussion |
| to integrated Outpatient clinic operations at LMHAs/LIDDAs |
| How to engage difficult clients; more topics of speciality populations like child and adolescents, ACT |
| Eating Disorders, Fundraising, Mental Health Marketing |
| The air conditioner was way too cold in all rooms especially Texas Ballroom Pam Beach is great and I was impressed with Lee Jackson. This was my first |
| conference Staff burnout in rural areas; motivational interviewing, applying for grants. |
| Burnout More on storytelling. |
| how agencies fund special projects |

| Several of my staff wanted to see more |
|--|
| administrative workshops. |
| IDD Focused Jail Diversion. |
| Please ensure that there is enough |
| seating for meals, please. |
| Forensic psyc, advanced care |
| coordination |
| The conference needs a theme and |
| registration cost should include a T- |
| shirt. |
| Additional exhibitors |
| More sessions. |
| None at this time. Please ask halfway |
| thru the year. |
| don't scheduled on holiday. Juneteenth |
| I would like to see topics concerning |
| Gun violence and mental health; how to |
| prevent it and reduce it. |
| more Al |
| A panel that could discuss role |
| clarification and boundaries for these |
| positions would be beneficial from |
| boots on the ground. |
| More medical leadership or medical |
| training topics would be appreciated |
| Clinical perspectives for treatment of |
| dually dx |
| Accessibility to mental health and peer |
| services for Deaf and blind individuals. |
| Clinical presentations |
| More substance abuse and burn out |
| Crisis intervention |
| More breakout sessions and less general |
| sessions. |
| I really felt there was not enough to meet |
| and engage with the vendors. I felt |
| rushed during the breaks and did not |
| make as many connections as I would |
| have liked. |
| General session seating was at capacity |
| there should be two general session |
| options or more chairs available it was |
| also very difficult to hear at times |

| General session seating was at capacity |
|---|
| there should be two general session |
| options or more chairs available it was |
| also very difficult to hear at times |
| Challenges in Rural Healthcare. |
| Worker burnout. |
| UM guides |
| EHR and technology |
| JBCR, Youth |
| Addressing burnout with staff, any |
| assistance with Gen Z age staff |
| Collaborations |
| Motivational speaker, team building, |
| managing energy vs. micromanaging., |
| leadershipshared decision-making, |
| Perhaps a theme around collaborative |
| care through affiliation agreements |
| across community health continuums. |
| More on Storytelling and how to use it to |
| make community impacts and |
| connections. |
| This was my first time at the conference, |
| and I thought all of the topics were very |
| informational. |
| Topics related to Crisis Stabilization |
| Units, more topics regarding AI, State |
| updates. |
| LMHA to share their success, poster |
| display. Round table discussion to |
| collaborate/partner with other centers |
| (rural area gaps). More interactive |
| activites (Find ALGEE) |
| Alignment of suicide prevention |
| initiatives with CCBHC efforts. |
| Having signage or assistance finding |
| places to sit at lunch would be helpful, |
| and also providing information on what |
| the non-meat option is ahead of time (if |
| it is available) would be helpful. |
| Closer to East Texas region |
| Great! |
| |
| I would like to suggest that the conference be held towards the end of |
| conterence be neta towards the end of |

| ning. For This might vards s end of |
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| rooms run out of space to eliminate |
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| standing |
| Treatments for ODD, DMDD, RAD. |
| Family therapy. Veteran mental |
| health.substance use disorders. |
| Peer Specialists to Peer Specialists |
| would be good. |
| June is hot in Texas. What about fall? |
| Hotel lovely, but \$\$\$\$. Paid \$6.60 for a |
| Pepsi during a break. Nice if the Council |
| had sprung for some sodas and bottled |
| water during the day! |
| Houston is best |
| more cme/ one options |
| IDD topics |
| I would like to see more topic on |
| psychopharmacology; this may not be |
| very popular with most attendees ; |
| except the Nursing and Prescribers; but |
| an effort will be appreciated . |
| Intergrated health |
| bring back more variety of sessions. |
| Invite main speakers who are relevant to |
| a broader audience within the Centers. |
| Suicide Prevention, Marketing Strategies |
| & Community Engagement |
| Example of artificial intelligence at work. |
| More HHSC presentations, addressing |
| ССВНС |
| Information on IOG audits |
| More sessions with CNE credits |
| Spread out poster presentations to |
| provide room for interactive discussions |
| It would be beneficial for licensed staff |
| to have a few more options for ethics |
| CEU's. |
| Better way to book hotels. Preferably |
| online |
| Thanks! |
| Compassion Fatigue, topics for LPC |
| supervisors, ethics |
| Compassion Fatigue, topics for LPC |
| supervisors, ethics |
| 3000 10010, 501100 |

| Hotel was a problem - cost of parking |
|---------------------------------------|
| was excessive and other issues. |
| Trauma-informed care; Multi-system |
| involvement |
| AI |
| Different speakers for the political |
| landscape panel discussion! Is it |
| possible to have a currently serving |
| Texas representative or senator? |