Driving Agency Growth through Training: A Conversation on Training Clinical Staff

Respondents: 24

	Average	5 – Strongly Agree	4 – Somewhat Agree	3 – Neither Agree Nor Disagree	2 – Somewhat Disagree	1 – Strongly Disagree
Indicate your level of agreement with the following statement: Overall, this session met my educational needs.	4.75	19	4	1	0	0
	Average	5 – Strongly Agree	4 – Somewhat Agree	3 – Neither Agree Nor Disagree	2 – Somewhat Disagree	1 – Strongly Disagree
Indicate your level of agreement with the following statement: There was enough time spent on the subject matter.	4.79	20	3	1	0	0
	Average	5 – Strongly Agree	4 – Somewhat Agree	3 – Neither Agree Nor Disagree	2 – Somewhat Disagree	1 – Strongly Disagree
Indicate your level of agreement with the following statement: The speakers were informative and kept my attention.	4.83	21	2	1	0	0

	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the extent to which the course met the learning objective: Identify training strategies to increase utilization and quality of evidence-based and trauma-informed practices.	4.67	19	2	3	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the extent to which the course met the learning objective: Utilize data to strategically match training initiatives with agency key performance indicators (KPI).	4.75	20	2	2	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the extent to which the course met the learning objective: Identify statewide barriers to training clinical staff and possibilities for future innovation.	4.75	20	2	2	0	0

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	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Andrew Ahles, MS, LMFT-S, Clinical Training Manager, Metrocare	4.75	20	2	2	0	0
	Average	**5 – Excellent**	**4 – Very Good**	**3 – Good**	**2 – Fair**	**1 – Poor**
Rate the presenter's competence and effectiveness: Jennifer Torres, MSW, Director of Intensive Services, Metrocare	4.63	18	3	3	0	0

Please describe how your knowledge has changed regarding the objectives listed.	Training opportunities
	This training helped my understanding of how clinical training can be helpful in productivity and retention.
	Several ideas on how to improve
	Got me thinking about our trainig & ways to improve
	Knowing that it IS possible for an LMHA to require at least a month of training before staff start providing services.
	Great information
	Training timeline tips
	Interesting
	Excellent and helpfully information.
	Investing in training helps with retentions and overall better care for clients
	Not sure
	Excellent ideas
	Giving NEO more structure.
	utilize the training with my staff, bringing attention to everyone being on the same page
	In depth training is needed to help reduce staff anxiety about serving clients.
	We need to look at trainings for a longer time for new staff.
	I want to develop our own training academy! I will be reaching out for resources
	Collaboration with our training department
	Learning new ways to change new employee training.

As a result of attending this activity, what new skill or idea will you implement into your job or practice within the next six months?	Consider annual observations and daily objectives
	This information will help me provide the organization with KPIs as a board member.
	Competency Observations
	Improve seeking safety training
	Excited to implement a similar academy.
	Will be implementing
	Training timeline and ramp up when onboarding.
	May look at expanding more intentional training.
	Training is continuous
	not sure
	Have longer hiring process.
	im going working my staff more intensely

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	Providing more oversight of trainings to staff.
	I'm going to try to create a binder for all staff in regards to process flows.
	Dig more into regulations and requirements to add more value to training rather than just checking the box.
	Refocus on training and learning with new staff
	Take the knowledge back to the training team.

What topics would you like to see presented at future activities?	Types of trainings and more information on them
	competency conversations
	Unknown
	None
	Similar topics
	not sure
	Tech training for crisis teams.
	turn out on how its working
	Additional training on staff engagement opportunities.
	More in depth training on curriculum enhancement trainings
	Anything for youth services

Comments	awesome!
	This was the best session I attended the entire conference. Actionable tools and ideas to take back to my center.
	Very good session.