

How Community Health Workers Improve Engagement in Behavioral Health Services

Respondents: 16

	Average	5 – Strongly Agree	4 – Somewhat Agree	3 – Neither Agree Nor Disagree	2 – Somewhat Disagree	1 – Strongly Disagree
Indicate your level of agreement with the following statement: Overall, this session met my educational needs.	4.87	13	2	0	0	0
	Average	5 – Strongly Agree	4 – Somewhat Agree	3 – Neither Agree Nor Disagree	2 – Somewhat Disagree	1 – Strongly Disagree
Indicate your level of agreement with the following statement: There was enough time spent on the subject matter.	4.87	13	2	0	0	0
	Average	5 – Strongly Agree	4 – Somewhat Agree	3 – Neither Agree Nor Disagree	2 – Somewhat Disagree	1 – Strongly Disagree
Indicate your level of agreement with the following statement: The speakers were informative and kept my attention.	4.80	12	3	0	0	0

	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the extent to which the course met the learning objective: Explain how CHWs can be utilized to address barriers and improve engagement to behavioral health services.	4.93	14	1	0	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the extent to which the course met the learning objective: Define differences in providing CHW services in rural and urban communities.	4.93	14	1	0	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the extent to which the course met the learning objective: Identify ways to implement CHW services in your own Community Center.	4.73	11	4	0	0	0

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	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Justin McClenny, LCDC, Intervention Specialist, HHSC	4.87	13	2	0	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Tracy Harris, CCHW, LCDC-I, Program Manager, MHMR of Tarrant County	4.67	12	1	2	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Desiree Fanner, CCHW, Certified Community Health Worker, MHMR of Tarrant County	4.81	13	3	0	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Mandy Schuman, CHW, RSPS, CPS, CTSS, Community Health Worker Team Lead, Betty Hardwick Center	4.81	14	1	1	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Jamie Wallace, CHW, Community Health Worker, Betty Hardwick Center	4.81	14	1	1	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Adrian Maynez, CHW, Community Health Worker, Emergence Health Network	4.75	13	2	1	0	0
	Average	5 – Excellent	4 – Very Good	3 – Good	2 – Fair	1 – Poor
Rate the presenter's competence and effectiveness: Cynthia Monzon, CHW, RSPS, Community Health Worker, Emergence Health Network	4.75	13	2	1	0	0

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Please describe how your knowledge has changed regarding the objectives listed.	I didn't have any knowledge of these programs and now will be leaving with notes of how these programs are impacting their communities to bring to my team.
	Possibly able to introduce future service opportunities for our rural community organization.
	Learning that it's okay when you can't help someone else
	Eye opening
	More aware of the scope of CHWs and how they can support programs we already have.
	yes
	I enjoyed learning all the ways these folks truly meet people "where they are".
	increased need for chw
	Excellent engagement and explanation of service
	This was such an interesting and engaging session! I knew a little about CHWs, but it was great to hear first hand about how they are actually mobilizing in communities and meeting needs of underserved individuals.
	Learned how different areas work the CHE program.

As a result of attending this activity, what new skill or idea will you implement into your job or practice within the next six months?	I will be bringing my notes to my team to review if this is something we want to or are able to look at implementing in the future.
	None at this time. Possibly start a conversation about program development.
	Taking it easy on myself and understanding not everyone is ready to change
	Share
	Identify how to implement CHWs at our agency.
	yes
	n/a
	My case managers already work closely with the CHWs
	more funding for chw programs
	the details of community service
	Networking

What topics would you like to see presented at future activities?	More of the logistics of how to apply for the grant and hiring individuals and employees and getting the program moving from the ground up.
	None identified at this time.
	Clients with schizophrenia and how to help them
	Unsure
	All
	tbri and trauma wise practices
	a breakdown of services
	More basic needs efforts for stigmatized underserved populations

Comments	The moderator pacing up and down the aisle and standing in front of the panel was distracting.
	Wonderful panel