

Procedure:	38.001 The Use of Artificial/Augmented Intelligence (AI) in Clinical Applications
Effective Date:	Monday, February 23, 2026
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Title	

The Use of Artificial/Augmented Intelligence (AI) in Clinical Applications

Purpose

This procedure outlines guidelines for using Eleos, an approved augmented intelligence application integrated within our electronic health record system, AI.Measures, and Hi Rasmus while ensuring compliance with HIPAA privacy and security regulations. Additionally, it strictly prohibits the use of any external AI tools or uses not explicitly documented in this procedure. Sanctioned/Purchased AI applications are vetted and configured specifically for clinical use at Texana Center, including artificial intelligence interactive content in the delivery of clinical services. The Health Information Systems Department and the Senior Leadership Team of Texana Center will continue to monitor the evolving regulations surrounding AI

Scope

1. This procedure applies to all Texana Center employees, contractors, and authorized personnel handling client information.

Definitions

1. Eleos: The sanctioned AI application integrated as a browser extension within our electronic health record system.
2. AI.Measures: a set of neurobehavioral measures useful for screening, identifying, and monitoring major aspects of life-long development used by the Specialized Services division.
3. Hi Rasmus: an ABA platform utilized by the Specialized Services division for data collection, intake paperwork, treatment planning, employee supervision, etc.
4. Unauthorized AI Tools: Any external AI tools, including those accessible on the web or via phone applications, not explicitly approved in this procedure.
5. HIPAA: Stands for the Health Insurance Portability and Accountability Act. It's a federal law enacted in 1996 to protect the privacy and security of individuals' health information.
6. Protected Health Information (PHI): Individually identifiable health information related to clients.
7. Personally Identifiable Information (PII): any information that can be used to identify an individual
8. Artificial Intelligence Interactive Contact: A two-way interaction in which an individual receives a clinical service, care coordination or service coordination through voice activated technology.

Procedure

1. Authorized Use of Eleos

1. Eleos uses language models to support mental and behavioral healthcare documentation. The tool helps clinicians draft and organize notes more efficiently and assists with documentation and note writing, helping to improve the accuracy and completeness of records. The clinician decides when the tool is used and remains fully responsible for the care and documentation.

2. Authorized Use of AI Measures

1. ?Programs utilize measurement tools including but not limited to the Child/Adult and Family Quality of Life (CFQL-3) with all clients. These questionnaires are completed by caregivers and clinicians throughout the treatment. With the use of AI, results of these questionnaires are automatically summarized and put in report format to be shared with caregivers and incorporated into treatment development. The Dose and Strategy Tool can also be utilized as a tool for the clinicians to make decisions; the algorithm provides an estimated dose range in weekly hours of intervention as well as strategy decision support text that can be included in patient reporting. Lastly, based on results of completed questionnaires, AI Measures will also generate goals for the clinician to consider in the treatment plan; however, it is up to the clinician to make informed decisions about what goals are and are not appropriate for the client.

3. Authorized Use of Hi Rasmus

1. Hi Rasmus includes the option to utilize a generative text field in session notes; this documentation assistant helps reduce the administrative burden of our direct service staff; sessions are automatically summarized while keeping the user accountable for content. Notes require that the user checks a box acknowledging that they reviewed the AI assisted fields and confirm they accurately reflect the session.

2. The use of this functionality is optional and based on payer policy.
4. Configuration and Clinical Responsibility
 1. The tools described in sections 3–5 (Eleos, AI.Measures, and Hi Rasmus) have been configured and approved as handling PHI within Texana Center’s security framework, and staff must not use them outside the approved context.
 2. Use of AI-assisted fields does not replace clinician judgment; the clinician remains responsible for the accuracy, completeness, and clinical appropriateness of all documentation.
 3. When utilizing any AI tool with the client present, the clinician must ensure the AI disclosure statement is posted for the client to see.
5. Authorized Use of AI Tools Not Listed Specifically in This Procedure
 1. Employees may use external AI tools only for non-client-specific content that will support client-related tasks.
 2. Examples of permitted uses include:
 1. Drafting or editing generic descriptions of standardized assessment tools (for example, what a tool measures, how it is typically used), not including any client scores, interpretations, or case details.
 2. Drafting or editing generic descriptions of treatment modalities or interventions (for example, CBT, ABA strategies, social skills curricula).
 3. Drafting or translating generic policies, educational materials, or form language that are not filled out for or about a specific client and do not contain PHI/PII.
 4. Drafting generic descriptions of common activities used in groups (for example, turn-taking board games, social stories, role-play exercises), not tied to a specific date, time, or identified group.
 3. When using external AI tools under this section:
 1. Employees must not enter any PHI/PII or case-specific details.
 2. Employees must review and edit AI-generated content and remain responsible for its accuracy and appropriateness.
 3. Employees should consult with their supervisor if they are unsure whether content is truly non-client-specific.
6. Prohibition of Unauthorized AI Tools
 1. Employees are strictly prohibited from using any external AI tools for client-specific tasks or content that involves PHI/PII, except for tools listed in sections 3–5 or as otherwise approved in writing by Texana Center.
 2. External AI tools, regardless of their source, must not be utilized to access, process, or manipulate PHI/PII or any information about a specific client, encounter, or case.
 3. The limited uses of external AI tools described in section 7 (non-client-specific content) are permitted, provided all conditions in that section are met.
 4. No AI tools, unless authorized by HHSC, can be used to determine eligibility for services, complete comprehensive health assessments, or determine the type, frequency, and duration of services authorized for a person to receive.
7. Non-Client-Related AI Tools
 1. Employees are permitted to use AI tools for non-client-related purposes that do not involve PHI/PII, such as
 1. Drafting or translating internal procedures and policies.
 2. Improving clarity or grammar of internal documents.
 3. General research or brainstorming unrelated to specific clients or identifiable individuals.
 1. Employees must ensure that no PHI/PII is entered into AI tools when using them for these purposes.
8. Training and Awareness
 1. All staff members will receive training on this procedure during onboarding and thereafter through annual HIPAA training. Failure to follow the procedure will lead to disciplinary action up to and including termination.

Log			
Employee	Action	Description	Time Stamp
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