

988 Updates and Impact in Texas

Respondents: 12

	Average	5 - Strongly Agree	4 - Somewhat Agree	3 - Neither Agree Nor Disagree	2 - Somewhat Disagree	1 - Strongly Disagree
Indicate your level of agreement with the following statement: Overall, this session met my educational needs.	4.83	10	2	0	0	0
Indicate your level of agreement with the following statement: There was enough time spent on the subject matter.	4.83	10	2	0	0	0
Indicate your level of agreement with the following statement: The speakers were informative and kept my attention.	4.75	10	1	1	0	0

	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the extent to which the course met the learning objective: Summarize the 988 crisis hotline structure in Texas and the call flow that takes place when someone reaches 988.	4.75	10	1	1	0	0
Rate the extent to which the course met the learning objective: List updates regarding the future of 988 in Texas.	4.67	9	2	1	0	0

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	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the presenter's competence and effectiveness: Nicole Warren	4.75	10	1	1	0	0
Rate the presenter's competence and effectiveness: Jennifer Battle	4.75	10	1	1	0	0
Rate the presenter's competence and effectiveness: Shay Lett	4.75	10	1	1	0	0
Rate the presenter's competence and effectiveness: Stacey Contreras	4.75	10	1	1	0	0
Rate the presenter's competence and effectiveness: Susan Castillo	4.75	10	1	1	0	0

Please describe how your knowledge has changed regarding the learning objectives listed.
Surprised at the amount of calls to 988.
Learned more about the process and responsibilities of 988
988 call process and follow up
I know the process of 988 when calling, which is new to me.
Great information on evolution and progress of 988 in Texas!
Knowing the data to understand the impact 988 and staff has on our communities and how effective and efficient it's been in crisis intervention (despite underfunding and understaffing)
How the 988 works currently
How 988 has been implemented in Texas
Better understanding of how 988 works behind the scenes to be able to share information with clients.
I now understand how the 988 system works

As a result of attending this activity, what new skill or idea will you implement into your job or practice within the next six months?
Provide more information to my staff at my LMHA.
Increase sharing 988 as a resource
the new idea would be, being able to walk my clients through the process of 988.
Continue to raise awareness of 988, how it can positively impact individuals in crisis and continue to support 988 and staff by having the discussion of funding with our state reps and the importance of this resource
Can share 988 info with my clients
Promote use of 988
Be able to provide feedback now that we have contact information for the 988 TA if something does not sound standard or if there is a concern.
I will look for ways to empower and coach 988 staff

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What topics would you like to see presented at future activities?
What benefits could we see to 988 with additional funding.
All information was relevant and can't think of anything to add.
Trauma informed
would like to hear more about the training process of individuals and more about the regions.
911 embedded clinicians. 988 training structure
Trauma Wise Leadership and Coaching