

From Silos to Synergy: Advancing Patient-Centered Systems of Care

Respondents: 20

	Average	5 - Strongly Agree	4 - Somewhat Agree	3 - Neither Agree Nor Disagree	2 - Somewhat Disagree	1 - Strongly Disagree
Indicate your level of agreement with the following statement: Overall, this session met my educational needs.	5.00	20	0	0	0	0
Indicate your level of agreement with the following statement: There was enough time spent on the subject matter.	4.90	18	2	0	0	0
Indicate your level of agreement with the following statement: The speakers were informative and kept my attention.	5.00	20	0	0	0	0

	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the extent to which the course met the learning objective: Explain how interdisciplinary collaboration enhances service delivery and promotes holistic care.	4.95	19	1	0	0	0
Rate the extent to which the course met the learning objective: Apply person-centered tools and techniques to prioritize individual needs over diagnostic labels, ensuring individualized support.	5.00	20	0	0	0	0
Rate the extent to which the course met the learning objective: Engage with individuals of varying cognitive, communication, and	4.85	17	3	0	0	0

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functional abilities through adaptable approaches.						
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	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the presenter's competence and effectiveness: Laura Golden	4.90	18	2	0	0	0
Rate the presenter's competence and effectiveness: Elizabeth Stasey	4.85	17	3	0	0	0
Rate the presenter's competence and effectiveness: Martha Sanderford-Smith	4.80	17	2	1	0	0

Please describe how your knowledge has changed regarding the learning objectives listed.
ways to break down silos and increase patient access
It highlighted typical gaps and duplications in our intake systems
Able to learn more about tools that can be implemented in my LMHA to support a more person-centered approach.
Excellent presentation
I was able to gain more insight into what integrated care would look like for our agency.
The presentation provided new ideas to previous knowledge.
Practices to drive change
Ways to engage staff in transformation
Learned more about shifting the treatment from diagnosis focused to focusing on the person as a whole and all their meds
I appreciated the insight into how they went about making the transformation of services.
Excited to take this theme back to my own leadership.
This was an excellent presentation, and all three subject matter experts shared important information about their innovative, transformational approach. I will absolutely take these ideas back to my center and determine to what extent we can apply them.
Very informative
This was very interesting- I would have liked to hear how SUD side is integrated into services and assessment.
The info on not treating f specially by diagnosis is something everyone could benefit from.
Coaching and communication can work effectively at large agencies
excellent presentation and very well presented

As a result of attending this activity, what new skill or idea will you implement into your job or practice within the next six months?
looks at ways to open doors
I am going to take detailed look at our intake processes via a walk through.

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More collaborative tools.
Bring up the silos again in my Exec meetings
2 person intakes
Recommend updates to current workflows to maximize a person-centered approach and cross program collaboration.
Collaborate and focus on mission: provide care
Follow ups on trainings
Will start with a needs assessment for clients
I would love to see a process like this started at my LMHA. I will be discussing the possibilities with leadership.
Like this LMHA, examine the "doors" of access we have as a LBHA so that all individuals in service feel served, supported and have access to care.
I hope we will be able to implement the collaborative intake process in which two staff members complete different intake forms simultaneously based on their credentials.
Not sure
Discussion of how we assess into silos is a good topic for management meetings
To stretch the trauma informed responses for settings.
Coaching
holding on to this information as systems potentially change in the coming years.

What topics would you like to see presented at future activities?
how this was coordinated with productivity targets
Some billing education
More related to Crisis services as well.
More information on training for integrated care.
How to better engage household members who may be open in different programs within the LMHA such as ECI and SUDS or Adult Outpatient and Child and Adolescent Outpatient.
Challenges on change and how to work through
I would love to see a continuation of this topic and possibly a 'make and take" session where participants could begin to consider how this would look for this organization.
More like this session today.
The most important criteria for presentations at this and other conferences is innovative, novel approaches. Hearing from centers and programs who have solved issues inherent to our field in new, creative ways is most beneficial.
More of this
Integration of SUD into MH and IDD would be fantastic.
Trauma Wise Leadership and Coaching
would love to hear more about their progress in a couple of years.

Other Comments (Optional)
This is an area that continually warrants further discussion to grow ideas and problem solve challenging situations.
I just want to thank MHMR Tarrant for sharing such helpful information and for their transparency.
My favorite session out of the entire conference. Also provided applicable steps on how to implement the same at another center. Honest feedback about the struggles of change which was nice because most speakers in general do not share what struggles they faced and HOW to overcome them.