

General Session: Hill Country Flood Response Panel and HHSC Executive Commissioner
Stephanie Muth

Respondents: 126

	Average	5 - Strongly Agree	4 - Somewhat Agree	3 - Neither Agree Nor Disagree	2 - Somewhat Disagree	1 - Strongly Disagree
Indicate your level of agreement with the following statement: Overall, this session met my educational needs.	4.68	98	20	5	2	1
Indicate your level of agreement with the following statement: There was enough time spent on the subject matter.	4.84	109	14	3	0	0
Indicate your level of agreement with the following statement: The speakers were informative and kept my attention.	4.79	108	12	4	2	0

	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the presenter's competence and effectiveness: Andrew Estrada	4.79	104	18	3	1	0
Rate the presenter's competence and effectiveness: Dianeth Rodriguez	4.79	105	17	3	1	0
Rate the presenter's competence and effectiveness: Marisa Malik	4.75	104	13	8	1	0
Rate the presenter's competence and effectiveness: Mike Maples	4.75	104	14	6	2	0

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Rate the presenter's competence and effectiveness: Tod Citron	4.79	106	15	4	1	0
Rate the presenter's competence and effectiveness: Veronica Sanchez	4.78	106	14	4	2	0
Rate the moderator's competence and effectiveness: Lee Johnson	4.81	103	18	3	0	0

Please describe how your knowledge has changed regarding the learning objectives listed.
This was such a great presentation and discussion on the amazing work that was done! Thank you!
operationalizing disaster response
I think this helped provide perspective on crisis response and the importance of preparedness
How to approach disasters
It gave me a clearer picture of how a crisis response might work in a real crisis situation
Very informative and identifies need to be prepared for disaster response
Change to emotional support and improving collaboration with first responders.
N/a. Very informative
The integrated approach to the floods and the impact on multiple LMHAs was informative.
Coordinating resources
Very good
I gained knowledge of how to better prepare for a disaster.
good training
feel more competent about preparing our teams for disaster preparedness
Disaster response
no comments
I agree that when we deploy a set # of staff to a disaster we need to train our remaining staff how to do the job of those that were deployed
Appreciated this session but would've liked more time
understand the need for planning
Excellent information for LMHA to partner with OEM to be prepared for crisis events.
Learned more about emergency MH response
Unsure
Thanks
The importance of peer support specialist and certified family partners in the disaster behavioural health response to communities.
More information to share
Emotional support
Coordination of services
I learned the importance of collaboration with other entities when dealing with traumatic community events and how coordinated efforts can help the community we are there to serve
None

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Good
It provided me more insight of how each contributed in meeting the needs of those affected by the flood.
Great to hear the perspective of the directors.
I've learned that I also need to consider the support needs for my staff along with the local community affected by disaster
Learned more about response
Increased awareness of key disaster response strategies.
Disaster response you have to address self care and listen to needs of community and the effort you must go to where the need is at
Impact of disaster on different levels
Insight in to how to apply response and ideas to help engagement
It was great to see how the community came together in the event of a crisis
Had no idea that agencies were mandated by statue to respond to mass crisis
excellent panel discussion
increased disaster response
The need for preparation including the need for a second line of defense.
Steps on what to do immediately after a disaster
I appreciated the specific perspective of this event that each of the panelists presented. The level of collaboration and coordination is remarkable.
Building partnerships with first responders will be essential.
Learning how much disasters affect every individual differently and how much a community can help with the healing process.
It was a really innovative response to crisis, and I felt that the emphasis on emotional response was really helpful and I can take that back.
Power of language to provide support in disaster
Very interesting to learn about all the mental health services provided on site during the floods.
It has not really changed but it was nice to hear different perspectives.
importance of having a team and a plan BEFORE a disaster.
Very emotional and powerful information
Be prepared
Helpful to hear experience with partners
Added to my knowledge
Better understanding of behavioral health disaster relief response
Great information shared about the teamwork in response to crisis.
Better awareness of those that put their life, and mental health on the line
It's an amazing introduction of a traumatic event that brought your community together at a much needed time.
Liked how they organized for a crisis and called staff emotional support.
mental health response must be multi dimensional
It has educated me on things I did not know
Increased knowledge about emergency response
Better understanding of systemic response to disasters and how important our system is in handling them. Also how there will be less funding in the future.
Leveraging collaboration
More insight into disaster response
Learned a lot about all the components that play into disaster response.
It was helpful to hear about the engagement efforts made to serve the community in their time of need. It is not easy to prepare for such disasters but having knowledge of these stories will be of help if such a disaster hits our communities.
Great info

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Improve disaster planning at our center.
none
The importance of language when addressing mental health
None
How we should collaborate in trauma events.
So proud of our Authorities that helped so many!
Factors to consider and found effective responding to disaster.
Great presentation
I will follow up with my senior leaderships plan for disaster support is.
How to support first responders in a disaster situation
Disaster response across Texas and great seeing the centers come together across the state
being a better leader
Great
It was interesting being provided the details about the emergency response
I am aware of the presentation but nothing really has changed my knowledge of how to have a first responder for MH services towards any disaster.
Community crisis is not just in the moment.
I really appreciate the work and knowledge shared as a result of this multi-LMHA response to a beyond tragic event. Thank you all for your efforts. I am in awe of your response and the immeasurable support that you provided the community.
I have a better understanding of collaborative responsibilities of the centers for disaster response.
The importance of integrated emergency management and response teams
it helped me realize how important it is to build a community. when you reach they are always there to help.
No. This was simply a feel-good story. No resources were shared. No practical advice.
Emotional Support compared to Crisis Counselors is important distinction
A lot of information that I was not aware of
How to collaborate among LMHAs
Love hearing about all the efforts that went into talking care of those affected by the devastating flooding.
how all agencies work together
No change
Alot of sadness
ALL WAS GOOD
It helped to see how some of the disaster services and needs play out in real life.
The effectiveness of the team to mobilize quickly was astounding
I better understand the disaster response of our sister centers.
No changes, though I may consider volunteering more

As a result of attending this activity, what new skill or idea will you implement into your job or practice within the next six months?
Being proactive and creating processes for situations such as these.
deployment experience
I will invest not only in crisis intervention but also in trauma response
Development of interdisciplinary response teams.
None
Review our crisis team structure and ensure diversity of skills
Disaster response discussions to prepare

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Improve crisis training and relationships with first responders.
Finding out how I can become more involved with my agency's emergency response team
Continue collaboration
Community connections
coordinating resources
Unsure
Training the second tier.
working on behavioral health plan
think of ways to include disaster preparedness in staff meetings
Disaster preparedness
no comments
I really do like the importance of language and the creation on emotional support
Review current disaster plans
planning
Go back and discuss how to engage the Local Authority in planning.
Implement knowledge learned in my job
How to implement disaster relief
Thanks
Importance of going to where the people are and overcoming the language barrier.
Need time to think
Emotional Support
Unsure
Getting involved with other multidisciplinary teams or your local fire depts to help with traumatic events
Yes
Good
Definitely makes me want to map out now only how to be prepared during a disaster but making sure we have an effective team to continue providing the services needed.
Will stay well versed in disaster response.
Discussions with staff about mental health, first aid training opportunities
Look into LMHA emergency response plans
Review of response plan partnerships
Community Collaboration
Insight into how to apply response and ideas to help engagement
None at this moment
improve peer network
mobile treatment vans if financially possible
More with preparation and debriefing.
Implement into Leadership Program Curriculum a module on disaster response as an LMHA.
Ensure our center has a disaster response team ready, not only on paper, but know who our partners are.
Easing conversations to break the stigma that is associated with health care.
A softer approach to crisis response.
Meeting needs of local community
Not sure
I will not change anything but I will continue to prioritize first responders.
get with leadership to develop a team and a plan before a disaster and buy mobile clinic vans

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Wonderful presentation hopefully to help centers deploy the mobile crisis vans
More training
Training for disasters
Always good to think about our planning for disaster work
Learned more about how they used their mobile clinic vans
Multidisciplinary team response to mass tragedy and ongoing post-acute response.
Was interesting hearing from the executive commissioner.
Self reflection
To continue to partner with the stakeholders in my community, specifically the emergency management teams so that we all know our place in a case of a tragic event such as this.
Tell my boss about it.
check on staff more frequently
Helping my staff understand what resources they can provide.
Better awareness of disaster response
Finding ways to fund our very important systems that are not current priorities of the legislature.
It will help as we plan for a COOP at our agency.
Ways that I can develop relationships within my community so that when a disaster happens we already have an established relationship.
More readiness training for staff in preparation for a disaster.
Learn some new leadership skills
Create a list of staff we could deploy to a disaster.
none
Want to assess our crisis response readiness
Given my current role I'm not sure
How to look to support of others
Emergency preparedness should always be on the agenda
Collab for disaster response with other LMHAs
Have preparation conversation with mock
Events to keep mindful of what are the crucial steps needed in an event of a natural disaster
Begun thinking about how the lmha can support the counties we serve
Be available to support my Community Center neighbors if times of need
Collaboration across centers
Great
Will continue work as usual as I don't do emergency response
Implementation has already been conducted as we were there to assist.
The work we do is continually.
I pray we never need to see a coordinated response of this time again. However, I hope that we will take the lessons learned and apply if ever we need to.
I will be an advocate for preparing personnel to cover backup responsibilities during disaster mobilizations.
Making sure the disaster plans are updated and all staff are thoroughly trained.
how to build a community and understand you cant always do it on your own.
I have the names of the presenters if I need to ask for the guidance and wisdom if I faced such an event.
will reconsider responding to disaster response events
Becoming a volunteer
Stronger relationship in consortiums
Made me curious about our own response and what we could learn to take back with us.

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how to respond or represent my agency
None
I will be increasing my collaboration with other LMHAs
Would love to volunteer
ALL WAS GREAT N/A
Support crisis team members
I will play a more active role in disaster response.

What topics would you like to see presented at future activities?
More opportunities for innovation and creativity.
none
Trauma response interventions for masses
Culture change
None
Trauma informed care
more about what's happening with government and how it effects Behavioral Health
Good session
Unsure
no comments
None
Unsure but this area is great
Loved hearing from Stephanie Muth!
None
Relevant
Maybe more specific examples of how we as behavioural health specialist can be of help.
Any and all
Early Childhood/ infant mental health
Things that could have been done better in traumatic events such as in the July 2025 floods
Yes
Unsure at this time
In depth Q/A about failures and lessons learned.
Integrated Primary Care and Behavioral Health
Unsure at this moment
legislative impact on the mental health professions.
mobile crisis services
more of the same
How LMHAs are proactively caring for their workforce members post disaster responses.
I like seeing the softer approach to crisis. I think it shows a broader community approach.
Right sizing for local communities
IDD related topics
Topics related to more rural lmhas
Community disasters response
Cant think of anything
Ongoing disaster preparedness
YCOT team and success and areas of improvement and opportunity

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Planning and coordination between departments and agencies for mass tragedy
None at this time
Data Driven Development
Continued topics over natural disasters, traumatic events, and how communities work together to help others.
not sure
I would like to have those senators who don't support us speak to our group so we can understand why we are both essential and not.
More information on disaster planning.
Not sure
Yall did great this year. Wonderful topics
Medical Records and compliance
more crisis
Unknown
It was wonderful presentation.
The role lmhas can play in human trafficking
Updates on how new policies will affect mental health services
All of the above
Responding to SI calls and evidence based practices supporting the documentation of practice.
What centers can collectively do working together to lobby the legislature and avoid being nickel and dimed by HHSC clawback initiatives.
understanding the changes in the legislation
Something more applicable to improving our clients' experience in mental health services. More practical skills.
after the disaster response
how Family Partner can participate
No preference
Trauma Wise Leadership and Coaching
Idk

Other Comments (Optional)	
none	
Great presentation!	
no comments	
Great insight!	
overall very touching	
This session was not only informative and thought provoking but indicative of the importance of our role in community that is not always recognized or celebrated but is not fully understood by those outside of LMHAs and State Agencies.	
Thank you	
great morning!	
Breathtaking	
Dianeth Rodríguez and others on the panel were wonderful!	
I heard from two different HHSC representatives present over the course of the conference. HHSC speakers presented little actionable information that was high-level and generalized.	
Great cinematography and video editing.	
none at this time	