

Therapeutic Discord

Respondents: 15

	Average	5 - Strongly Agree	4 - Somewhat Agree	3 - Neither Agree Nor Disagree	2 - Somewhat Disagree	1 - Strongly Disagree
Indicate your level of agreement with the following statement: Overall, this session met my educational needs.	5.00	15	0	0	0	0
Indicate your level of agreement with the following statement: There was enough time spent on the subject matter.	4.93	14	1	0	0	0
Indicate your level of agreement with the following statement: The speakers were informative and kept my attention.	5.00	15	0	0	0	0

	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the extent to which the course met the learning objective: Identify common scenarios that generate discord between a clinical service provider and a patient.	4.93	14	1	0	0	0
Rate the extent to which the course met the learning objective: Practice alliance-enhancing and alliance-impairing responses to discord.	5.00	15	0	0	0	0
Rate the extent to which the course met the learning objective: Incorporate	5.00	15	0	0	0	0

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experiences of discord into case formulation and treatment planning.						
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	Average	5 - Excellent	4 - Very Good	3 - Good	2 - Fair	1 - Poor
Rate the presenter's competence and effectiveness: Joshua Cabrera	5.00	15	0	0	0	0

Please describe how your knowledge has changed regarding the learning objectives listed.
How to use deescalation and move into curiosity and humility
Gained new ideas on how to help clients and staff navigate discord.
Such a great experience!!!
Very helpful in Lea more about interrupting the fast thinking process.
More understanding about how people can get affected by emotions
Appreciate more knowledge on this subject
Increased knowledge on identifying discord and appropriate responses to those situations.
How to handle situations
Presenter was excellent! He provided great examples and the role play was good too. This session is one of the best I have attended in a few years. Thank you!!
Learn ways to embrace discord with clients.
How to de-escalate and prevent discord using tangible steps that I can train my programs with.
increased
I enjoyed all techniques presented

As a result of attending this activity, what new skill or idea will you implement into your job or practice within the next six months?
Pause and Rewind... could utilize this more!
Practice more pause and rewind
Not knowing mind technique.
I loved the role playing opportunities!
The entire approach
Empathy
Improved skills on this area
Utilization tools discussed
I have been rejuvenated and I will use what I learned to teach coworkers. I will use the skills with clients. I am excited.
Thank you!
Teaching staff the skills to use when having discord with a client.
See above.
working through discord
"Pause"

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What topics would you like to see presented at future activities?
I appreciate the engagement opportunities so more that create that space for dialogue!
More direct care of staff
Any related to clinical care
Ethics
how to succeed in middle management
imposter syndrome
no suggestions

Other Comments (Optional)
I'm
A clinical supervision class for LCSW-supervisor would be a great class to have here
Good Presentation